



# CARDEN DOOR COMPANY

## **Door Panels**

Subject to the limitations and conditions set forth below, Carden Door Company, LLC warrants the door panel to be free from manufacturing defects in material and workmanship for:

MHD Premium Steel	5 Year
Smooth Fiberglass	Lifetime
Textured Fiberglass	Lifetime
Wood	1 Year

From the date of its original installation. Carden Door Company grants this warranty only to the original purchaser of the door and the original purchaser of the building where the door was installed. This warranty is not transferable.

This warrant excludes any defects in the coating of the door, any glass inserts or other accessories. Also excluded are defects resulting from exposure to acid, chemicals or fumes, improper use, improper installation, improper maintenance, water related damage, or a failure to follow any applicable installation, care or maintenance instructions.

## **Special notes for wood doors:**

The following are not defects and are not covered by this warranty:

- \*Natural imperfection in the wood such as small knots (less than 1/2" in diameter) or minor mineral streaks
- \*Natural variations in the color or texture of the wood and / or grain
- \*Panel movement (shrinkage) of 1/8" or less
- \*Warpage shall not be considered a defect unless it exceeds 1/4" in the plane of the door
- \*Any discoloration or irregularities in the glass that is not visible from 3 ft. away or further
- \*Wood doors are susceptible to expansion and contraction caused by temperature and humidity variations. Small surface checking or slight shrinking or cupping, which may cause tiny cracks at the joints or veneer, may occur. These deviations from perfection are not considered flaws!

The following circumstances will void the warranty:

1. Damage caused by failure to comply with the installation, finishing or maintenance instructions provided by Carden Door Company or the manufacturer of a finish including, but not limited to, the failure to protect and seal all (6) exposed surfaces of an unfinished door. **All**

**unfinished surfaces must be sealed with an exterior quality spar varnish before being exposed to any exterior environment and applied with a minimum of 4 coats of finish!**

2. Any damage caused by failure to maintain the finish.
3. Use of any dark colored paints to finish the product.
4. Damage caused by application of a non-venting storm door.
5. Damage caused by abuse or misuse of the door including, but not limited to, exposure to high vibration, high moisture, and extreme variations in temperatures.
6. Arch doors, round top doors, doors manufactured at request larger than 3/0 7/0 in width or height! Bevel King & Royal Mahogany standard doors would be warranted up to 3/0 8/0.
7. Trimming the door more than ½" in the width of the door and 1" in the height of the door.

Notations and recommendations:

1. Wood Doors should be installed in an area with at least a 3' overhang.
2. Doors installed in applications with direct sunlight and the elements will require more frequent maintenance of the topcoat.
3. Water should not be allowed to pool or stand around the base of the door. This is a construction or engineering defect and will not be covered under this warranty.
4. Wood Doors should not be installed where environmental conditions will result in the door being exposed to intense vibrations, high moisture, salt, or extreme variations in temperatures. Installation of doors in these environments is considered a misuse or abuse of the door and will result in voiding the warranty.
5. Wood Doors should be lightly sanded to remove handling marks and residue such as caulking from the manufacturing process.

**GLASS PANELS**

Carden Door Company warrants our insulated glass panels for:

MHD Premium Steel	Lifetime
Smooth Fiberglass	Lifetime
Textured Fiberglass	Lifetime
Wood	5 Years
Custom Glass	3 Years
Door Transformations	Lifetime

From the time of installation against permanent failure of the hermetic seal directly attributed to defective manufacturing, which failure results in permanent obstruction of vision through the panel. Glass leaking would be covered for one year from installation date. Glass leakage is the result of improper maintenance! Glass lights require periodic caulking & painting. Steel & Fiberglass door light frames are covered by a lifetime warranty- replacement of light frame only! Painting light frames a dark color though it does not void the warranty may cause increased maintenance by the home owner-caulking and sealing the frame system. Painting a frame a dark color in

heavy sunlight exposures will cause the caulking system to weep caulking residue and is considered normal.

## **PREFINISHED DOORS**

Carden Door Company warrants factory finishes for:  
All products 1 year

## **DOOR JAMBS/FRAMES**

Carden Door Company warrants frames for:

Stain grade-no rot	5 years
Paint grade	1 year
No-Rot Jamb	10 years *EntryPoint is lifetime except labor* included!
Aluminum clad or Vinyl clad	5 years

The above frame warranty is limited to the replacement of the frame only!  
The above frame warranty is for rotting only, we do not guarantee frames will not check, or crack in heavy sun exposures and other extreme circumstances.

## **DOOR SYSTEM**

Carden Door Company warrants the system for 1 year from installation from water leakage or excessive air penetration. Applications for door units in high wind areas with lots of wind and water exposure may require the use of a storm door. Decks and Porches must not be level to a door system as to not allow proper drainage from water.

**No labor, installation, refinishing expenses are covered by this warranty! Door systems should be flashed in such a way as to not allow any additional damage to your home! Carden Door Company's maximum liability is limited to the amount of the original purchase price.**

This warranty is in lieu of any other warranty, expressed or implied, including implied warranties of fitness for a particular purpose and merchantability. Moreover, in no event will Carden Door Company be liable for special, incidental or consequential damages. This warranty gives you specific legal rights. Other rights vary from state to state and may apply to you. Some states and federal laws do not allow the exclusion of implied warranties. In the event these laws apply, then the length of the implied warranty shall be one year or the shortest time in excess of one year permitted under applicable law. Similarly, some states do not allow the exclusion or limitation of consequential damages and, if applicable, this limitation will not apply.

No representative of Carden Door Company or any other person has any authority whatsoever to assume for Carden Door Company and other liability or responsibility in connection with the door warranted herein.

If a defect occurs, Carden Door Company, at its sole option, will furnish a replacement door, repair the door or refund the original purchase price.

If you have a warranty claim, please notify your Carden Door dealer. Include in the notice the following information:

1. Description of door
2. Name and address of owner and installer
3. Proof of sale
4. Detailed explanation of defect